

Indiana State University

2005 - 2006 Administrative Annual Report

Public Safety

Year in Review

Achievements

As you have heard, increasing public awareness of Indiana State University's accomplishments is crucial to building student enrollment, influencing policy makers, and developing a place of pre-eminence in the Midwest. What do you consider to be your department's accomplishments for the 2006-07 year that will contribute to this effort? (Please list in priority order and limit to no more than 8.)

1. The Police Department obtained approval from the Board of Trustees to restructure the salaries of police personnel. This much needed adjustment brings our officer's salaries in line with other area agencies and should greatly assist us in retaining quality recruits. 2. The Police Department continued its efforts to increase women and minority representation in the Department. During 2005 - 2006 two women, one of whom was African-American were added to the staff. Currently our Department has six women and three African-Americans on staff representing percentages of 22.5 and 11.25 respectively 3. The Department of Public Safety was added as a voting member member of the Vigo County 911 Advisory Board. This Board develops policy and oversees the operation of the County's 911 system. 4. The Parking Services Division purchased and installed a new automated ticket system. This system will improve the efficiency of the office and should greatly increase fine revenues collected by the University by making violators easier to identify. 5. Police radio communications were greatly enhanced this year through the purchase of an upgraded radio system that will enable officers in the field to communicate directly with area law enforcement agencies. Additionally the Vigo County 911 Advisory Board approved the establishment of our Communications Center as a backup site for the County's new Consolodated 911 Center. In order to accomplish this the Board has approved the expenditure of up to \$83,000 in equipment cost that will give our Center all the capabilities of the larger County Center. 6. The Public Safety Department organized and served as lead agency for a Mass Casualty Incident Drill. This drill tested emergency readiness of a number of area agencies including the Terre Haute Police and Fire Departments, Trans-Care, Red Cross, County Health Department, and State Poilce as well as a number of campus departments. 7. The Public Safety Department was an active participant in a number of community wide crime prevention initiatives including three sessions of the Terre Haute Junior Police Academy offered for middle school students and the City's National Night Out which attracted over 7,000 participants.

Enrollment

What steps did you take this year to aid ISU in overcoming enrollment challenges?

1. This Department participated in the annual "Safety Days at the Mall" program designed to inform the community about law enforcement efforts. We invited the Admissions Department to join us at this event in order to reach a number of potential students. 2. A member of this Department served on the President's Enrollment Task Force. 3. The Department continues to develop its Community Services Officer program as a major source of experiential learning for students interested in law enforcement careers. Through is continued development of this program it is anticipated that we can provide the University with a program that will be of great interest to potential students in this field.

Action Steps

Do you have any further progress you would like to report?

CE- The Department of Public Safety has been appointed as a voting member of the Vigo County 911 Advisory Board. In this role the Department will represent the University in shaping policies governing the new county-wide consolidated 911 system. CE - The Department of Public Safety has been designated as the lead law enforcement agency for the new Cherry Street Multi-Modal Transportation Facility to be constructed in 2006-07. Campus police will be first responded to all law enforcement related incidents at the facility and will also monitor the CCTV system that will be installed there

Assessment

What are two ways in which you evaluated the quality or effectiveness in your area last year? What changes did you make based on those assessments?

The Police Department evaluated its effectiveness in 2005-06 by comparing our operations to standards published by the Commission on Accreditation for Law Enforcement (CALEA) and found that we were in compliance with 60% of all standards issued by that agency. As a result of that evaluation we have instituted a plan to bring our Department in compliance with an additional 10% of all standards each year until full compliance is attained. Parking and Traffic Services evaluated their effectiveness using the "Campus Parking Standards and Recommendations" published by Campus Parking Management Associates (CPMA). Parking and Traffic found that they are fully compliant with 19 of CPMA's 41 standards and partially compliant with an additional six standards. The Division is not compliant with 15 standards and expects to make significant strides in improving their compliance rate in the upcoming year.

Budget

As you know, ISU is facing significant budget challenges. Finding ways to overcome these while increasing efficiency requires innovation. How are you overcoming your budget challenges this year?

In order to assist the University in overcoming its budget challenges in 2006-07 the Department of Public Safety has eliminated its one full time Community Services Officer Position at an annual salary of \$18,950 plus benefits. In addition the Department will be reclassifying its Police Captain position to a salaried line this year saving an additional estimated \$15,000.

Strategic Initiatives

Development Activities

What role might your unit play during the silent phase of the comprehensive fundraising campaign?

Future Goals

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Have you considered any action steps your department could make to enhance Indiana State University's reputation as a University of choice? If so, please indicate what you are planning to do and tell us which area of planning your steps fall under.

CE - Initiatives to develop our Communications Center as the back up site for the new Consolidated

Dispatch 911 Center and this Department's role in providing law enforcement services for the Cherry Street Mult Modal Transportation Facility have been outlined above. EL - The Department continues to develop its Community Service Officer (CSO) Program as an opportunity for students interested in careers in law enforcement to get hands on experience working in a law enforcement agency. Students are exposed to the unique demands placed upon law enforcement professionals. They have many opportunities to develop customer services skills, often in highly stressful situations. In the upcoming year we will be emphasizing the many students who have completed this program and have been successful in obtaining careers in the criminal justice field.