

# Indiana State University

2004 - 2005 Administrative Annual Report

Public Safety

Year in Review

## Achievements

**As you have heard, increasing public awareness of Indiana State University's accomplishments is crucial to building student enrollment, influencing policy makers, and developing a place of pre-eminence in the Midwest. What do you consider to be your department's accomplishments for the 2006-07 year that will contribute to this effort? (Please list in priority order and limit to no more than 8.)**

1. Partnered with the Office of Affirmative Action to bring representatives of the Southern Poverty Law Center to campus in order to provide training on hate groups for the Public Safety Department and training for the entire campus on preventing bias related crime on campus. 2. The entire Department was cited by the Office of Affirmative Action for a diversity award recognizing the work this Department has done to further diversity and tolerance on campus. 3. Expanded our campus bike patrol program by one officer. 4. Strengthened our training program for Student Community Service Officers by adding a course on crime scene management. 5. Worked closely with the Terre Haute City Police Department to develop an improved radio system for City and University emergency first responders.

## Action Steps

**In light of the new [strategic direction](#) of the University can you modify your action steps or develop new action steps that will aid in the implementation of the University's Strategic Indicators?**

## Assessment

**What are two ways in which you evaluated the quality or effectiveness in your area last year? What changes did you make based on those assessments?**

1. A survey was done to assess the training needs for our Community Service Officers. Based on the survey training for our new CSO's was expanded. 2. A satisfaction survey was conducted of a random sample of persons who had come in contact with our Department. Based on the survey we learned that many individuals would like to receive more information concerning the outcomes of their cases. We have made efforts to do that.

## **Future Goals**

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**Please describe the progress you have made on these action steps.**

EL - Training with our CSO students and opportunities to give them additional "hands on" experience will continue. EP - Unfortunately our grant request to partner with Rose-Hulman and St. Mary of-the-Woods was denied. We will continue to look for other partnering opportunities. CE - The Farrington Grove project has been put on hold due to a freeze on additional COPS Grant funding. We have developed several other partnership opportunities with the City including the

Radio Communications Project (above) and increase intelligence sharing.