Indiana State University Nursing Program Master Plan for Program Evaluation

This plan is a joint effort by faculty and administration to describe and guide our program evaluation activities here at the Nursing Program. The current plan was originally developed by a subcommittee of the Evaluation Outcomes Assessment Committee during the Summer of 2001. It was subsequently reviewed, edited and approved by members of EOAC November 2001, and approved by the entire nursing council as a "work in progress" (can be modified and edited by EOAC as needed, with updates posted on the internet and sent to Executive Committee) December 2001. Plan was reviewed and revised to NLNAC 2002 Standards and Criteria, 1/28/03. Plan was last updated reviewed and re-approved for continuation by the entire faculty at the Spring 2006 Nursing Council Meeting. The plan and schedule for review are maintained, updated and implemented by the Assistant Dean, in collaboration with members of the EOAC. Changes 2006-2007 Academic Year

Added benchmark for Criterion 6: Number and utilization of full and part-time faculty meet the needs of the nursing education unit to fulfill its purposes.

Instructional load (from OSPIRE Instructional load and FTE distribution reports), will be no greater than 15 (15 Student FTE for every 1 actual faculty FTE) – Note: Undergraduate FTE calculated at 12 credit hours, Graduate at 9 credit hours.

Standard I: MISSION AND GOVERNANCE

Program has clear and publicly stated mission and/or philosophy and purposes appropriate to postsecondary or higher education in nursing.

education unit is con	and /or philosophy of the gruent with that of the ences are justified by theses.	governing he nursing	of Nursing Philosop and/or Nursing Con Expected Level of and are reflective of	phy. College of Nursing uncil. Achievement/Decision	Mission Statement and Philos Rule for Action: Mission and phonursing practice and nursing e	iversity and College of Nursing. Philosophy is the College ophy are approved by the College's Executive Committee nilosophy are congruent with University Mission statement education.
		Process				Implementation
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision
University Mission Statement	Current catalogue University's strategic plan and University Handbook	University governance	As directed by University administration	Task forces within University review national, state, and local trends	NCA self study task forces showed need for revision of University mission and strategic plan.	New University mission statement and strategic plan published Spring 2000 University Mission changed 2003-2004; Revision at this time spring 2008
College Mission Statement	Student Handbook, CAAC Minutes, EXEC and Nursing Council Minutes	CAAC initiates review	Review in April of Odd Years	National task reports and other literature reviewed	Need for revision shown based on alignment with university mission	Mission revised in AY 2000-2001 Mission revision approved Fall 2002 Mission revision underway currently Spring 2005
College of Nursing Philosophy	Student Handbook, CAAC Minutes, EXEC and Nursing Council Minutes	CAAC initiates review	Review in April of Odd Years	National task reports and other literature reviewed	Need for revision shown based on curriculum revision	Philosophy revised in AY 2000-2001 Philosophy revised SP 2005; Continue to Monitor

Approved as Work in Progress by Nursing Council December 2001; Updated to new 2002 Standards and Criteria 1/28/03; Last reviewed and re-approved by Nursing Council April 2005; Maintained by M. Miller. Interim Assistant Dean

Criterion 2: Faculty, ac participate in governar organization and nursi	ice as defined by the p	arent Ex Nu pri	spected Level of Acursing Committee, 6 ogram will be on the ursing Council.	chievement/Decision 60% of tenure/tenure e College SAC, CA	on Rule for Action: 100% of tenure/tenure ire track faculty will be on at least one Ur AAC, and Student Grievance Committees nt met for all programs	e track faculty will be on at least one College of iversity Committee, one student from each and one student representative to attend
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision
Faculty Governance Participation	Faculty annual Activity Reports College of Nursing Committee meeting Minutes University Committee Meeting Minutes University and College Committee membership lists	Dean, Department Chair and Chair of Executive Committee	Annually in May	Compare membership lists with Minutes and Annual Activity Reports	100% of tenure/tenure track faculty are on at least one College of Nursing Committee Participation on University committees is currently unknown due to trouble gaining access to the data made available by the University.	Continue to Monitor. University committee work will be reported on when the data is available.
Administrators Governance Participation	Administrators files Committee Minutes Committee membership lists Faculty activity reports.	Provost, Dean, Assistant Dean, Department Chairs, Chair of Executive Committee. Committee Chairs.	Annually in May	Compare membership lists with Minutes and Annual Activity Reports	100% of Administrators participate in College and University governance	Continue to Monitor
Student Governance Participation	College Committee membership lists Committee Minutes	Chair of Exec, Chair of SAC	Annually in May	Compare membership lists with Minutes	Student volunteers are assigned to faculty committees as per SON statues. Student attendance at meetings continues to be sporadic, but has improved over past years.	A concerted effort has been made to increase student participation by giving committee sign up sheets to all faculty to distribute in classes. Student attendance is largely affected by student availability during the day, when many students are working or are in class. Also, changes to the College statutes regarding participation of RN and MSN students will need to be modified with the new College as they are distance based programs. Continue to Monitor

<u>Criterion 3:</u> Nursing education unit is administered by a nurse who is academically and experientially qualified and who has authority and responsibility for development and administration of the program.

Operational Definition: Nursing unit is the College and administrator is the Dean. The Dean will be doctorally prepared from a regionally accredited university, have a graduate degree in nursing, be licensed as a registered nurse in the State of Indiana and will meet qualifications as outlined in job description.

Expected Level of Achievement/Decision Rule for Action: Dean will meet all expected qualifications.

Outcome: Expected level of achievement not met for all programs

		Process			Implementation		
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision	
Dean's qualifications	Job description Dean's personnel file in Provost's office Vita, Educational transcripts, certifications	Provost	Upon hire Annually in May	Compare vita and personnel file with job search announcement and job description by search committee and administrators. Evaluation of Dean Role during periodic Organizational Change and Function Surveys Review of credentials, academic, scholarly, service, and leadership accomplishments. Evaluation according to administrative quidelines	Performance reviews of dean by	Continue to evaluate based on University policy and guidelines. Though the current Dean does not meet NLN criteria due to the interim status of the current Dean and the upcoming formation of the new College. However, the Dean currently meets State requirements, shown below. According to ISBN regulations: The director shall be a registered nurse with a minimum of a master's degree, preferably in nursing. A doctoral degree is recommended. The director shall have experience in the following: (1) The practice of nursing. (2) Nursing education. (3) Administration. The director shall be employed full time, excluding vacations and holidays, during the enrollment period of the students.	

consistent with thos	of the nursing education e of the governing organi: fied by nursing education	zation, or nur purposes.	sing unit. Dected Level of Acten nursing unit po	hievement/Decision Rule fo	r Action: 100% of policies are c	student conduct in day to day activities of the onsistent with the University or are justified in the Implementation
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision
Faculty Policies	College Faculty Handbook University Handbook and SON Website	FAC, Committee Chairs, Exec, Nursing Council, University Faculty Senate, Technology Coordinator	Annually in September when reviewing Annual Reports	Executive Committee review of Handbook to verify that policy changes made during the prior year are in appropriate documents (handbooks, etc).	Editorial changes and policy updates are made annually. Executive Committee is responsible for review and approval of all changes to the handbook. The AAI in the Assistant Dean's office provides secretarial support services for updating and distribution of the handbook available online and new handbooks or handbook update inserts made available to faculty every fall.	Executive committee to verify that policy changes made during the prior year are in appropriate documents (handbooks, etc). Handbook currently under revision SP 2008 Continue to Monitor
Student Policies	College Student Handbook, University Student Handbook, University Catalogue and SON Website	SAC, CAAC, Exec, Nursing Council, University Faculty Senate, Technology Coordinator	Annually in September when reviewing Annual Reports	CAAC and SAC Committee Chair to review and analyze the congruency between SON policies and University And to verify that policy changes made during the prior year are in appropriate documents (handbooks, etc)	Student Handbook reviewed and revised annually by department chairs. Updated Student Handbook available online and hardcopies are made available to students during orientation.	CAAC and SAC Committee Chair to review and analyze the congruency between SON policies and University policies. Executive committee to verify that policy changes made during the prior year are in appropriate documents (handbooks, etc). Continue to Monitor

Standard II: FACULTY

The program has qualified and credentialed faculty appropriate to accomplish its purposes and strengthen educational effectiveness.

<u>Criterion 5:</u> Faculty members (full and part-time) are academically prepared and experientially qualified, and maintain expertise in their areas of responsibility.

Operational Definition: A full time faculty member has a graduate degree(s) from a regionally accredited university, licensed in the State of Indiana as Registered Nurse and participates in all aspects of the faculty role—teaching, scholarship, and service. A part-time faculty member is master's prepared in their specialized field from a regionally accredited university, licensed in the State of Indiana, and participates in one or more aspects of the faculty role—teaching, scholarship, or service.

Expected Level of Achievement/Decision Rule for Action:

Bachelor of Science and Master of Science, Nursing Programs:

- 100% of new tenure and tenure track faculty hired to teach in the BS and MS programs have a doctorate from a regionally accredited university, or be actively matriculating towards a doctorate. Those working towards their doctorates will meet the requirement of a doctorate within 5 years of date of hire. Updated 5-11-05
- 100% of nursing faculty have a graduate degree in nursing in their area of specialization from a regionally accredited institution and are teaching in area of expertise.
- 100% of faculty attend at least one educational offering or take one academic course per academic year.

Outcome: Expected level of achievement not met for all programs. See Actions for Academic Preparation.

		Process		Implementation			
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision	
Academic Preparation and Experience	Vita, academic transcripts, certifications	Dean, Department chair, Search Committee	Upon hire and Annually in May	Hiring process	All tenure/tenure track faculty currently meet benchmarks. 6 adjunct faculty do not currently meet NLN standards, but are currently working towards MSN degrees in nursing.	Continue to Monitor Improvements have been made in hiring MS prepared adjunct faculty by the department but more needs to be done to assure.	
Maintenance of Faculty Expertise	Vita, Annual Faculty Activity Report	Dean, Department chair, FAC	Upon hire and Annually in May	Annual performance review	No data is currently available concerning participation in educational offerings, but will be reported when data is available.	Continue to Monitor Data concerning CE offerings need to be reported as soon as it is available.	

Criterion 6: Number and utilization of full and part-time
faculty meet the needs of the nursing education unit to
fulfill its purposes.

Process

Operational Definition: Faculty assignments and Student/Faculty ratio in clinical area that meet State Board of Nursing, professional bodies such as NONPF (National Organization of Nurse Practitioner Faculty) and agency requirements and allow for safe supervision of students in clinical area and to staff classrooms with faculty qualified to teach classroom and clinical content.

Expected Level of Achievement/Decision Rule for Action:

- 100% of faculty lines filled with full or part-time appointments
- Instructional load (from OSPIRE Instructional load and FTE distribution reports), will be no greater than 15 (15 Student FTE for every 1 actual faculty FTE) – Note: Undergraduate FTE calculated at 12 credit hours, Graduate at 9 credit hours.

Implementation

- Assignments are based on education and clinical expertise
- 100% pre-licensure clinical agency groups have no more than 10 students under direct supervision per faculty member.
- Nurse Practitioner Faculty will be assigned to groups of 6 or fewer clinical students.
- 100% of classrooms and clinical groups will have faculty qualified to teach in the specialty area.

Outcome: Expected level of achievement not met for all programs

Process					implementation			
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision		
Faculty Workload Assignments	Faculty Workload reports Faculty Assignments	Department Chair	Annually In May	Report of Faculty Lines, Faculty/Student Clinical Ratio, Faculty Contact Hours, SCH documents	There are five faculty lines currently open (2008 Search). Instructional load information was not available at the reporting time. Data will be reported when next available from the University. 100% of faculty are teaching in their area of expertise or have been crosstrained to teach in an additional area. 100% of pre-licensure clinical agency groups have no more than 10 students under direct supervision per faculty member. Nurse Practitioner students currently perform clinical work in a one to one preceptor setting. 100% of classroom and clinical groups are taught by faculty qualified to teach in the specialty area.	There are five open faculty lines. The Search Committee is currently accepting applications and conducting interviews As such, it is anticipated that the lines will be filled for the 08-09 academic year. As new instructional load data is not currently available, previous comments concerning past information is presented below: Spring 2006 Instruction Load report indicates that our Student FTE to Faculty FTE was 16.87. Administration needs to carefully review the needs of the college and work to assure that sufficient faculty lines are retained to support our current student enrolment and ongoing programs. If insufficient faculty staffing continues, caps may need to be placed on enrollment and course and clinical offerings will be limited to what can be taught by the available faculty. Continue to monitor		

Criterion 7: Faculty pe to assure ongoing deve			Expected Level of Acthe annual performal and College Promotion evaluations.	chievement/Decision nce review. 100% on nce Tenure polici	of tenure track/non-tenured faculty will ha	ty and College of Nursing policies ubmit faculty activity reports and requirement materials for ave performance reviews in accordance with University or exceeding expectations on their annual performance	
		Process		0.0.0.0.00.00.00.00.00.00.00.00.00.00.0	l l l l l l l l l l l l l l l l l l l	Implementation	
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Actions Analysis Including actual level(s) of achievement Actions For program Development, Maintenance, or achievement		
Faculty Performance Reviews	Faculty personnel files including Faculty Activity Reports, Evaluation for P & T FAC Minutes	Dean, Department Chair, FAC	Annually in May	Review of annual faculty activity reports and other materials such as student evaluations, continuing education certificates, and evidence of scholarship	100% of faculty are rated as meeting or exceeding expectations on their annual performance evaluations. 100% of faculty activity reports for the 2007-2008 timeframe.	Continue to Monitor Continue to Monitor New Distance Education evaluation tool was piloted in fall of 2007. Will be used for all online nursing courses in spring 2008.	

<u>Criterion 8:</u> The collective talents of the faculty reflect
scholarship through teaching, application and the
integration and discover of knowledge as defined by
the institution and the nursing education unit.

Operational Definition of Scholarship: As a faculty of the whole, diversity of scholarship is represented by accomplishments in teaching, application of expertise, knowledge integration, and discovery of knowledge. Specific research and scholarship level guidelines are outlined in the ISU College of Nursing Handbook.

Expected Level of Achievement/Decision Rule for Action:

Level 1 – 100% of the faculty will meet qualifications for level 1 research/scholarship activity

Level 2 – At least 75% of the faculty will meet qualifications for level 2 research/scholarship activity Level 3 – At least 25% of the faculty will meet qualifications for level 3 research/scholarship activity

Outcome: Expected level of achievement met for all programs

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Process						Implementation				
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement				Actions For program Development, Maintenance, or Revision	
Faculty participation in dimension of faculty role— teaching, application of knowledge, integration, and discovery	Personnel files which contain faculty annual activity reports, vitae	Dean, Department Chair, FAC	Annually for performance evaluation and at other times in accordance with P & T and other retention policies. Report to EOAC Annually in May	Review of Annual Faculty Activity Reports by Department Chair, Dean, FAC and self evaluation by faculty		Level 1 2 3	100% 75% 25%	Mean Results 100% 70% 25%	Trended over time	

Standard III: STUDENTS

The program assures teaching and learning environments conducive to student academic achievement and life long learning.

<u>Criterion 9:</u> Student policies of the nursing education unit
are congruent with those of the governing organization, publicly accessible, non-discriminatory, and consistently applied; differences are justified by the nursing education unit's purposes.

Operational Definition: Student policies, including but not limited to those that govern recruitment, admission, retention, progression, and graduation are consistent with University polices. Differences in policies in effect for nursing students are justified by requirements related to the clinical practice component of the program. Policies meet external guidelines such as those imposed by federal and state government and various accreditation bodies.

Expected Level of Achievement/Decision Rule for Action:

100% of policies are congruent with University or justified where required to maintain the integrity of the nursing program.

Student polices are readily available to students on the College of Nursing website.

Students will rate item 3 of the Program Satisfaction Scale on the Exit survey at 3.5 or above on a 5.0 scale.

		Ou	tcome: Expected I	evel of achieveme	ent met for all p	programs			
Process						Implementation			
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement				Actions For program Development, Maintenance, or Revision
Student policies	College Student Handbook, University Student Handbook, Recruitment brochures, Catalogue, Web site, Exit Surveys and Alumni Surveys.	Dean, Department Chair, Director of Student Affairs, SAC, Exec, Nursing Council	Annually in September	SAC and Director of Student Affairs review policies for congruency with University policies and justify differences where required to maintain nursing program integrity	BS LPN RN-BS MS Exit surveys	an ratings ove from the prograd in reports to large Benchmark 3.5 3.5 3.5 3.5 3.5 supdated SP0 New data will be a	Am exit sur EOAC on a Mean Results 4.13 4.33 4.17 7 to better	veys are a yearly basis. Trended over time 4.13 4.32 4.09 reflect DE	Spring 2003 a series of focus groups were conducted to discuss student admission, progression, grading retention and dismissal polices. Executive Committee has requested that SAC not re-admit students. There was discussion on the fact that there is no written reinstatement policy. It was decided that no policy or procedure change is needed. EC has asked SAC to uphold the approved dismissal policy at this time. (EC Minutes March 2003).

<u>Criterion 10:</u> Students have access to support services administrated by qualified individuals that include, but are not limited to: health, counseling, academic advisement and assistance, career placement, and financial aid.

Operational Definition: Those College of Nursing and University services that support student success

Expected Level of Achievement/Decision Rule for Action: Students will rate satisfaction with university support services (College Exit Surveys) at 3.5 or higher on 5.0 scale.* Students will rate academic advising at a 3.5 or higher on a 5.0 scale. * All staff and administrators will be evaluated for adequacy of performance following the University Guidelines on an annual basis.

			Implementation						
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method		Data Collectior (s) of achiever		sis <i>Including</i>	Actions For program Development, Maintenance, or Revision
Financial Aid*	List of scholarships and financial aid procedures in Office of Student Affairs. Additional Information also on website.	Director of Student Affairs, University Director of Financial Aid	Annually in March	List of students receiving unit administered scholarships. University senior exit survey.					Continue to Monitor.
University Support Services	Exit survey item in assistant dean's office.		Annually in September	College Exit surveys, NSSE Item number 12, 13, 14, 16,	and docume basis. Program BS LPN RN-BS MS RN-BS	University Admission Benchmark 3.5 3.5 3.5 Help Desk Benchmark 3.5 3.5 3.5 3.5 Social Library Benchmark 3.5 3.5 Cibrary Benchmark 3.5 3.5 Social Library Benchmark Social Library Benchmark Social Library Benchmark Social Library Benchmark Social Library Social Library Benchmark Social Library Social Library Benchmark Social Library Benchmark Social Library Benchmark Social Library Social Library Benchmark Social Library Social	3.86 4.00 4.33 4.00 Mean Results 4.00 4.00 Mean Results 4.00 4.00 Mean Results 4.14 4.20 4.67 5.00 Mean Results 3.14		Continue to Monitor. This item was recently changed on the exit survey to include all University Support Services that did not require individual responses due to low response rates on these items (Career center, student health center, counseling center, etc.). Other changes were made to the exit survey to distinguish between online and oncampus students. MSN items only include a single participant due to the new exit surveys and are therefore not a useful indicator at this time.
					LPN RN-BS MS	3.5 3.5 3.5	4.00 4.67 3.00		

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<u>Criterion 10 Continued:</u> Students have access to support services administrated by qualified individuals that include, but are not limited to: health, counseling, academic advisement and assistance, career placement, and financial aid.

Operational Definition: Those College of Nursing and University services that support student success

Expected Level of Achievement/Decision Rule for Action: Students will rate satisfaction with university support services (University and College Exit Surveys) at 3.0 or higher on 5.0 scale.* Students will rate academic advising at a 3.5 or higher on a 5.0 scale. * All staff and administrators will be evaluated for adequacy of performance following the University Guidelines on an annual basis.

	Implementation								1
Component/ Element	Documentation Located	umentation Located Who Has Responsibility Responsibility Frequency of Assessment Assessment Results of Data Collection and Analysis Including actual level(s) of achievement							Actions For program Development, Maintenance, or Revision
Academic Advising*	Student files in Office of Student Affairs and in Faculty Advisors' Offices	Director of Student Affairs, SAC, EOAC, Department	Annually in September	Advising surveys Exit survey program	Program	Advisement prior to admission Benchmark	Mean Results	Mean Trended Advisement issues and Results over SAO office are being ad through departments an	Advisement issues and issues with SAO office are being addressed through departments and through Nursing administration.
		Chair, Faculty		satisfaction	BS	3.5	2.57	2.84	Responsibility for advisement for
				scale items 5	LPN	3.5	3.20		certain programs has moved from
				& 6	RN-BS	3.5	4.17		SAO to departments. MSN items only include a single participant due
					MS	3.5	4.00		to the new exit surveys and are
			Trended over time	therefore not a useful indicator at this time.					
					BS	3.5	3.57	3.56	
					LPN	3.5	4.00		Continue to Monitor
					RN-BS	3.5	4.00		
					MS	3.5	3.00		
Qualified	Vita for all University	Supervising VP	Upon hire and	Search Commit	ttee follows	Vitas s creened			
Administrator	services administrators	and Dean of	annually in	University guide	elines for	on congruency			
	supervising VP's offices; Nursing, Health, Annu		hiring. Annual perform evaluations	ance	search annound qualifications.	cement with	candidates'		
	Affairs Vita in file in f Nursing Dean's office	Services				100% of admini guidelines with			

<u>Criterion 11:</u> Policies of financial records are es		d. Ex	Operational Definition: Guidelines and rules for permanent student educational and financial records Expected Level of Achievement/Decision Rule for Action: Policies related to maintenance of records will be followed. Outcome: Expected level of achievement not met for all programs, see actions. Implementation							
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision				
Educational Records	ucational Records Office of Student Affairs, Registrar Director of Student Affairs Registrar		Affairs, Years sample of		Random sample of student files audited by members of EOAC. Deficiencies found and noted.	Office of Student Affairs reviewed regulations from ISBN and polices from other Colleges of Nursing. Developed a file checklist to monitor files for completeness. New office staff hired in Student Affairs Office to assist with filing process.				
Financial Records	Office of Financial Aid, Bursar, Banner Computer Database	Director of Financial Aid, Bursar, Director of Student Affairs	As needed based on scholarship/funding considerations.	Review of student financial data.	Requirements related to Family Education Records and Privacy Act (FERPA) are maintained.	Continue to Monitor				

Standard IV: CURRICULUM AND INSTRUCTION

The program accomplishes its educational and related purposes.

Criterion 12: Curriculum developed by nursing faculty
flows from the nursing education unit philosophy/mission
through an organizing framework into a logical progression
of course outcomes and learning activities to achieve
desired program objections/outcomes.

Operational Definition: Course of study leading to a Bachelor's of Science Degree or a Master's of Science Degree with a major in nursing which reflects a logical progression from program philosophy through to program outcomes.

Expected Level of Achievement/Decision Rule for Action: Curriculum reflects program philosophy and outcomes and is presented in a logical sequence that increases in complexity. Review of core curriculum by faculty committees ensures rigor, currency and cohesiveness of nursing courses. Documentation demonstrates evidence that instruction and supervised practice follow a plan, includes learning experiences required to develop competencies needed for graduation, and is measured by appropriate evaluation tools and methods.

Outcome: Expected level of achievement met for all programs.

		Process			Imple	mentation
Component/ Element Integrity of philosophy, organizing, framework, course outcomes, and program outcomes	Documentation Located CAAC, Exec, Nursing Council Minutes Course syllabi Student and Faculty Handbooks Course team Minutes and/or end of semester reports	Who Has Responsibility CAAC, Exec, Nursing Council, Course teams	Time/ Frequency of Assessment April of Odd years	Assessment Method Faculty committee review of curriculum plans, philosophy, organizing framework, program outcomes and syllabi.	Results of Data Collection and Analysis Including actual Ievel(s) of achievement Major BS curriculum modification based on evaluation data. Latest revision started Fall 2001. Revision to RN-BS program based on student and potential student and faculty input. Revised outcomes for MS program to be more congruent with organizing framework Spring 2003. New major in Nursing Education with first graduate in Spring 2008	Actions For program Development, Maintenance, or Revision Continue to monitor and update as needed. Graduate Outcomes revised 1.16.2008

<u>Criterion 13:</u> Program design provides opportunity for students to achieve program outcomes and acquire knowledge, skills, values, and competencies necessary for nursing practice.

Operational Definition: The curriculum provides for attainment of critical thinking, therapeutic nursing interventions and communication skills in order to produce competent and caring nurses for diverse clients.

Expected Level of Achievement/Decision Rule for Action: Mean score of at least 3.5 out of 5 on the Program Outcomes Subscale of the Student Exit Surveys. For specific program results for Communication Skills, Critical Thinking and TNI see below. Mean score of at least 3.5 on the Ethical Values item of the Student Exit Surveys. Mean program completion time within 1 year of minimum completion time for BS and within 2 years of minimum completion time for MS program, to account for larger number of working students. Outcome: Expected level of achievement met for all programs.

	Pr	ocess					-	Implementati	on
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	actual level	Data Collection (s) of achiever	nent	Actions For program Development, Maintenance, or Revision	
Curriculum provides for attainment of knowledge and skill sets in the current practice of nursing, theory, research, community concepts, health care policy, finance, health care delivery, critical thinking, communications, therapeutic interventions, and current trends in health care.	Curriculum Documents, Catalog, Website, CAAC minutes.	Design – CAAC Implementation – Departments Evaluation – CAAC and EOAC.	Annually in October	Curriculum Review by CAAC, Report to EOAC in December. Mean values for all subscales used to achieve this rating.	2003 for all Results of F Time. Program BS LPN RN-BS MS	Benchmark 3.5 3.5 3.5 3.5	Mean Results 3.97 4.30 4.54 4.37	Trended over time 3.94 4.29 4.27	Continue to monitor.
Program leads students to develop professional ethics, values and accountability.	Curriculum Documents, Catalog, Website, CAAC minutes. Outcomes in Exit and Alumni Surveys. NSSE Data from University Survey	Design – CAAC Implementation – Departments Evaluation – Assistant Dean and EOAC.	Annually in October	Student, Alumni and Employer responses on Surveys.ltem number 5 (Professional) on program outcome scale.	Results of It Over Time Program BS LPN RN-BS MS	Benchmark 3.5 3.5 3.5 3.5 3.5	Values by Mean Results 4.13 4.20 4.70 4.67	Program Trended over time 4.07 4.36 4.45	Continue to monitor
Program design allows students to achieve the outcomes in the established and published program length.	hieve the Documents, Important Catalog, Website, CAAC minutes. Outcomes in Exit Ass		Design – CAAC Implementation – Departments Evaluation – Assistant Dean and EOAC.		BS LPN RN-BS MS	Benchmarl Minimum Completior 5 Years 3 Years 3 Years 4 Years	n Time	Average Completion Fime 2.25 Years 2.4 Years	Students are able to complete the programs in the minimum timeframe if they take full-time work as example curriculum describes. However, many take fewer courses in order to work full or part-time. Most Master Students report working full-time while in the MS program. Continue to monitor

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<u>Criterion 13: Continued:</u> Program design provides opportunity for students to achieve program outcomes and acquire knowledge, skills, values, and competencies necessary for nursing practice.

Operational Definition: The curriculum provides for attainment of critical thinking, therapeutic nursing interventions and communication skills in order to produce competent and caring nurses for diverse clients.

Expected Level of Achievement/Decision Rule for Action: Mean score of at least 3.5 out of 5 on the Program Outcomes Subscale of the Student Exit Surveys. For specific program results for Communication Skills, Critical Thinking and TNI see below. Mean score of at least 3.5 on the Ethical Values item of the Student Exit Surveys. Mean program completion time within 1 year of minimum completion time for BS and within 2 years of minimum completion time for MS program, to account for larger number of working students.

		Process		Implementation						
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collecti	on and Ana	lysis <i>Includin</i>	g actual level(s		Actions For program Development, Maintenance, or Revision
Total credits provide a balanced distribution and within generally accepted limits.	Program Documents, Handbook, cataloger, brochures, website. Completion data,	CAAC and EOAC	Annually in December. Upon modification at the University or program level.	Compare program credits with university required general education credits.	Program BS (Modified generic program and general education requirements) LPN	Nursing Credits 62	Other Credits 63-69	Total Credits 125-131	% Nursing 49%-47% 52%	General education hours vary depending on student needs and capabilities. New nursing curriculum in BS
	student records and graduation database.			Review overall credits required.	RN-BS (students may transfer in up to 28 nursing credits from AS) MS (Adult and	29	35-38	64-67	46% overall 82%	programs have increased class and clinical hours to meet student requests for more
					Community) MS FNP Clinical ratio for all under clinical/laboratory.	36 ergraduate p	6 programs is 1	42 I credit for 3 ho	86% urs of	clinical time and to improve delivery of content needed for NCLEX. New general education requirements added foreign language and information technology. Continue to Monitor

opportunity for stu	<u>Criterion 13: Continued:</u> Program design provides opportunity for students to achieve program outcomes and acquire knowledge, skills, values, and competencies necessary for nursing practice.		Operation on the sep ratings on	Critical Thinking neoretical Definition: Purposeful, reflective reasoning and analysis used to form beliefs and guide decision-making perational Definition: Scores on the ATI Comprehensive predictor Critical Thinking Subscale for pre-licensure students an the separate ATI Critical Thinking Exam (ATI-CT), scores on the RN-completion exam critical thinking subscale for RN-B tings on the Program Exit Surveys will be used to document achievement in the area of critical thinking.						and pre and post scores I-BS students, and self -			
		Program Baccalaureate Degree Benchmarks LPN Students		Test and Benchmark Comprehensive predictor 60 percentile. ATI-CT: No benchmark set.	Mean of	rey Critical Thinkir 3.75 on 5.0 Scale hinking/Clinical D	_						
				Comprehensive predictor 60 percentile. ATI-CT: No benchmark set	Critical Thinking/Clinical Decision Making – Item 9								
			RN-BS	Students	RN-Completion CT (currently from HESI)		Mean of 3.75 on 5.0 Scale Critical Thinking/Clinical Decision Making – Item 9						
			Master's Benchm	s Degree narks	N/A	Mean of	4.0 on 5.0 Scale hinking/Clinical D						
			Process										
Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment		Assessment Method	Degree of Reliability, Validity, Trustworthiness		Data Collection an achievement	Actions For program Development, Maintenance, or Revision					
EOAC, EXEC, Nursing Council Minutes, Office of Assistant	EOAC, Departments, Office of Assistant Dean	through the department. completion e	ment. RN-BS licensure	Exam for pre- licensure students ATI		Program	ATI Comp. Predictor and HESI Benchmark	Mean Results	Trended over time	The benchmark for the Critical thinking item on the exit surveys for all			
Dean		(HESI) admi		Comprehensive predictor, Critical		BS	60			programs were met except for the BS			
				Thinking.		LPN RN-BS	60	858.50	848.26	program, which was			
			5. Triilining.		c. Ittiliking.	e. Hilliking.			MADO		030.30	040.20	just below the
	through the Assista Dean's Office. Tests are scored a initial data analysis and reporting are conducted by the Assistant Dean's Office. Evaluation of repo and recommendat concerning data at the responsibility of the EOAC Annually in October		nalysis g are y the ean's f reports hendations data are bility of	HESI exam for RN-BS students Student Self – Report data from Exit Surveys Adequacy of Preparation Scale item 9 for BSN, LPN, RN and item 8 for MSN		BS LPN RN-BS MS	Exit Survey Item Benchmark 3.75 3.75 3.75 4.0	Mean Results 3.71 4.40 4.60 4.44	Trended over time 3.93 4.27 4.20	benchmark. There are no new scores fo the Comp. Predictor due to a change in scoring. The item is to be reviewed by EOAC. Continue to monitor			

CONSIDER CHANGING THIS TO ATI COMMUNICATION SKILLS

<u>Criterion 13: Continued:</u> Program design provides opportunity for students to achieve program outcomes and acquire knowledge, skills, values, and competencies necessary for nursing practice.

Communication Skills

Theoretical Definition: The ability to communicate is the application of a dynamic process between two or more persons in which there is an exchange of information, thoughts and feelings. The skills involved are accurate perception, interpretation, and expression, in a style sensitive to the purpose and context of the interactions. This interaction may occur in various formats including verbal, nonverbal, tactile, artistic creations, text based or information technology. Operational Definition: Communication scores on the ATI and HESI exit exams, Oral Communication Evaluation Instrument (OCEI) (BS and MS) and Student self evaluation on exit surveys (Adequacy of Preparation Subscale Interpersonal Communication Skills; Written Communication Skills; Conflict management; Documentation skills: Computer usage skills

Expected Levels of Achievement/Decision Rule for Action: Communication Skills											
Program	Mean Scores on	Mean Scores on the OCEI	Exit Survey Adequacy of Preparation								
	the ATI/HESI		Items Class								
Baccalaureate Degree Benchmarks		3.75 on 5 .0 Scale	Mean of 3.75 on 5.0 scale								
LPN Degree Benchmarks		3.75 on 5.0 Scale	Mean of 3.75 on 5.0 scale								
RN-BSN Degree Benchmarks 3.75 on 5.0 Scale Mean of 3.75 on 5.0 scale											
Master's Degree Benchmarks	N/A	4.0 on 5.0 Scale	Mean of 4.0 on 5.0 scale								

Outcome: Expected level of achievement not met for all programs, see actions.

		Proce	SS				Imple	ementation	
Documentation Located	Who Has Responsi bility		Assessment Method	Degree of Reliability, Validity, Trustworthiness		Data Collection I(s) of achiever		Including	Actions For program Development, Maintenance, or Revision
EOAC, EXEC, Nursing Council Minutes, Office of Assistant Dean	EOAC, Departm ents, Office of Assistant Dean	ATI is administered through the Department and HESI is administered through the Assistant Dean's Office. Initial data analysis and reporting are conducted by the Assistant Dean's Office. Evaluation of reports and recommendations concerning data are the responsibility of the EOAC Evaluation of Student Presentations by Faculty and Peers.	Communication score from standardized exams (ATI and HESI) 5 items from exit survey subscale which were designed to capture students' self-evaluations of their adequacy in the following areas: interpersonal communication skills, written communication skills, conflict management, documentation skills, computer usage skills. Items 5, 6, 10, 14 and 15 on BS, LPN and RN exit surveys. Items 4, 5, 9, 13 and 14 on MS exit surveys. Performance Ratings on Oral Communication Skills	Communication scores are provided with individual scores of students taking the ATI and HESI exams 5 items from exit survey subscale: Reliability Coefficient Alpha = .84 ISU Oral Communication Evaluation Instructor Evaluation of Presentation Skills Reliability Coefficient Alpha = .94	BS LPN RN-BS MS Program BS LPN RN-BS MS Program	Exit Survey Item Benchmark 3.75 3.75 3.75 4.0 OCEI Benchmark 3.75 3.75 4.00 ATI/HESI Benchmark	Mean Results 3.66 3.64 4.11 Mean Results 72.25 Mean Results	Trended over time 3.61 3.99 3.83 Trended over time 68.85 Trended over time	Maintenance, or Revision Communication Skills is another area which has stimulated much discussion and changes in teaching and testing methods over the years. A written paper requirement in most nursing courses and integrating computer skills and oral presentation skills into the BS and Higher Programs has strengthened this area in our new curriculum. The MS Students do not feel that they do well on this issue, perhaps in part due to the higher requirements of the MS
		EOAC Review of All Communication Data Annually in November.	Checklist.		LPN RN-BS MS No new dat outcome.	N/A a is currently a	N/A vailable for the	N/A e OCEI	program. They therefore score low on the two self-report instruments. Continue to Monitor

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Therapeutic Nursing Intervention

Criterion 13: Continued: Program design provides opportunity for students to achieve program outcomes and acquire knowledge, skills, values, and competencies necessary for nursing practice.

Theoretical Definition: Therapeutic Nursing Interventions are defined as holistic nursing actions implemented in an accurate, safe manner according to national standards and practice guidelines. (EOAC Minutes Feb 14, 2001).

Operational Definition: Scores Standardized Exit Exams: ATI Comprehensive Predictor (BS), or RN-Completion (RN-BS) and FNP Pre-Certification (APEA) Exam. Exit Survey: Mean score on the Adequacy of Preparation Scale from exit surveys.

	Expected Levels of Achievement/Decision Rule for Action: Therapeutic Nursing Intervention									
Program	Standardized Exam	Benchmark Scores	Exit Survey: Adequacy of Preparation Scale. Mean Score on a 5.0 Scale							
Baccalaureate Degree	ATI	85% of BS students will pass the ATI at the 60 th percentile on the first attempt. Proficiency level 2 when available from ATI.	3.5							
LPN	ATI	85% of BS students will pass the ATI at the 60 th percentile on the first attempt Proficiency level 2 when available from ATI.	3.5							
RN-BS Program	RN-Completion Exam	85% of RN-BS students will pass the RN-BS exam on the first attempt (850)	3.5							
Master's Degree	FNP Certification Exam	70% of students taking the second (or final) APEA final preparation exam will pass	3.5							

Outcome: Expected level of achievement not met for all programs, see actions.

		Process	S		Implementation						
Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method		Data Collection a achievement	ctual	Actions For program Development, Maintenance, or Revision				
EOAC, EXEC, Nursing Council Minutes, Office of Assistant Dean	EOAC, Departments, Office of Assistant Dean	Plan reviewed every year Evaluation of reports and recommendations concerning data are the responsibility of the EOAC Annually in March	Tests are administered through the Assistant Dean's Office or the Department with the Exit Course Faculty. Results are a mean of the entire Adequacy of Preparation Scale Initial analysis and reporting are conducted by the Assistant Dean's	The ATI comprehensive predictor, RN completion test and the APEA are commercially developed standardized exams with national normative data for comparison use. Each has had validity validated by a panel of experts and has data on internal reliability.	BS LPN RN-BS MS Program BS LPN RN-BS	TNI Exit Survey Benchmark 3.5 3.5 3.5 3.5 Standardized Exam Benchmark 85% 85% 85%	Mean Results 4.11 3.73 4.41 Mean Results 52.94 60 43.75	Trended over time 3.65 4.16 4.02 Trended over time 61.36 55.56 50		Results on the comprehensive exit exams are reviewed on a yearly basis with the department chair and appropriate faculty, in addition to members of the EOAC. Areas of strengths and weaknesses are noted. Continue to Monitor	

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<u>Criterion 14:</u> Practice learning environments are selected and monitored by faculty and provide opportunities for a variety of learning options appropriate for contemporary nursing.

Operational Definition: All community-based (including acute care facilities) facilities used for student clinical experience

Expected Level of Achievement/Decision Rule for Action: Faculty and Students will have the opportunity to provide input concerning the adequacy of clinical facilities at least once each year. Faculty and Student input will be taken into consideration when choosing clinical sites for the next year. All programs will have a mean clinical agency rating of 3.5 or above. Agencies which fall below this rating will be evaluated by faculty and department chair for opportunities to improve student clinical experiences. All agencies used will have current clinical contracts, all preceptor agreements are on file in the department office.

Outcome: Expected level of achievement met for all programs.

Process					Implementation					
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including ac tual level(s) of achievement Actions For program Development, Maintenance, or Revision					
Clinical Contracts	Dean and Office of Assistant Dean	Office of Assistant Dean	Report Annually in January	Ongoing Review for currency. List of contracts and expiration dates maintained in the Office of the Assistant Dean. As contracts come up for renewal, AAI contacts faculty and agencies involved to start renewal process as indicated.	100% of agencies which are in use have current contracts. List of current agency contracts can be viewed at. http://isu1.indstate.edu/mary/agencylist.asp#Current Contracts Agency Contracts Forms (Clink on links) Agency Contracts Forms (Clink on links) New Clinical Contract Process Go to Current Contracts List Go to In Process Contracts List Initiate Clinical Contract New online contract request form current listing of agreements page created. Approval proc was recently streamlined by Academic Affairs. Modificatiare under consideration for a standard agreement in order more closely match agreement from other facilities. Continue to Monitor					
Adequacy	EOAC and Department Minutes	EOAC, Course Faculty, Department Chair	Data collected each semester, reported to EOAC annually in January	Facility/ Agency Evaluation Tool Instrument developed by ISU SON. Cronbach's Alpha .85	Agency Data. Program Agency Benchmark Results over time BS 3.5 4.33 3.92 LPN 3.5 Agency MS 3.5 Improve the clinical agencies were looking for ways to improve the clinical agencies response to students or to develop other clinical sites. Agency evaluation form can be viewed at: http://isu1.indstate.edu/mary/clinicalevalform.asp					

<u>Criterion 15</u> : Fiscal resources are available to support the
nursing education unit purposes and commensurate with
the resources of the governing organization.

Operational Definition: Fiscal resources are available to meet the operational needs of the nursing program that include salary and wages, supplies and equipment, recruitment and marketing, building maintenance, required travel, faculty development and expenses associated with accreditation and assessment.

Expected Level of Achievement/Decision Rule for Action: The nursing program will have adequate funding to meet its operational needs and maintain a balanced budget.

Outcome: Expected level of achievement currently met for all programs.

		Process		Implementation			
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision	
Budget Adequacy	Office of the Dean	Dean	Annually in May	Review of College of Nursing and University Budget Documents and review of equipment and staffing requests in order to request budget for next fiscal year	Fiscal resources are appropriate to meet the operational needs for the College. Four faculty lines were opened for hire during the 06-07 academic year	Majority capital expenditures to replace outdated furniture and computer resources in the building. All budgets currently have positive balances, allowing for major capital expenditures to replace outdated/insufficient furniture and computer resources within the building. Of the four faculty lines opened for hire, only one remains unfilled. This line is still open and accepting applications with the expectation of hiring for the 07 – 08 academic year.	

Criterion 16: Program support services are sufficient for the operation of the nursing education unit.			Operational Definition: Program support services provided by administrative and clerical staff education unit.						s. 5 or higher on a 5.0 scale.
		Process						Implement	ation
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method		Data Collection ctual level(s) o			Actions For program Development, Maintenance, or Revision
Administrative services are available as needed.			Annually in February	Comparison	Administrat services that areas of infigrants and		nursing mis re defined nursing un nology, leg	as university it in the al, finance,	Continue to Monitor
Clerical services are available as needed	Assistant Dean's Office	Department Chairs and Assistant Dean	airs and February		assistant. A time admini and the Corone full time Baccalaure has one full Office has the Graduate A resources a A 2003 Fac administrati	ce has one full assistant Dean istrative. Sycar ntinuing Educate administrative are and Higher I-time secretar wo full-time of assistants are hand needs dictulty Survey of ive and supporting of 3.73.	's Office had not	as one full- ng Center am share .: The lepartment Affairs ants. blaced as n with s assigned	Survey comments indicated that some people feel the Nursing Program needed more support in some areas, while others suggested staff with different skills in the various positions. The ability to retain clerical and administrative staff is a critical issue within the College of nursing and across campus. Support staff and administrative salary increases were lobbied for and were approved by the Board of Trustees at the June 2003 meeting. In addition, the Dean of the College of Nursing has asked for increases in pay scale for key support staff positions within the Nursing Program. Continue to Monitor
Student Support Services are available as needed	Assistant Dean's Office	Various Administrative Support Units	Annually in February	Data from Program satisfaction scale item 15: Nursing support services were adequate	BS LPN RN-BS MS	Agency Benchmark 3.5 3.5 3.5 3.5	Mean Results	Trended over time	Issues with collecting sufficient data for this item continue to exist. As such, the broad ranging subscales have been removed in favor of a single subscale in the program satisfaction subscale.

Operational Definition: Learning resources include library materials, online resources available through the library, learning resource center Criterion 17: Learning resources are comprehensive, current, developed with nursing faculty input, and teaching materials, and computer resources. accessible to faculty and students. Expected Level of Achievement/Decision Rule for Action: Graduating Students will rate the library and learning resources available to the College of Nursing at a 3.5 on a 5.0 scale on the exit survey. Outcome: Expected level of achievement met for all programs. Implementation Process Who Has Assessment Method Actions Component/ Documentation Time/ Results of Data Collection and Analysis Including Element For program Located Responsibility Frequency of actual level(s) of achievement Assessment Development, Maintenance, or Revision Library Library College of Annually for College of Nursing library representative and Program Mean Trended Benchmark Resources Homepage Nursina outdated text the library Subject Specialist reviews holdings Library s tacks last Results over Department. representative and media on an ongoing basis for currency and scope to time LRC Support to the without support the nursing programs. BS 3.5 3.82 3.91 Recommendations are solicited from faculty. Staff, Exit University historical Continue to Monitor LPN 3.5 students and staff. Access to the materials is survey data library significance RN-BS 3.5 3.00 3.50 from Assistant committee in reviewed annually for convenience, interlibrary MS 3.5 3.86 4.08 Dean's Office loan agreements and issues related to coniunction Ongoing for

reviewed by NLNAC selfstudy team, June 2003. information technology. with the new sources Library Subject in subject Library computer/internet journal databases Specialist, Exit are available for students on and off campus. area. Online journals are available via ProQuest survey data from Assistant December Direct. Exit survey results are reviewed for Dean's Office student reports of perceived adequacy. LRC. SON Director of December LRC staff and faculty make recommendations Student comments on Learning Program Benchmark Mean Trended Resource Homepage Exit LRC Exit for needed resources Results LRC surveys indicate over Center survey data survev data Acquisitions made on a rolling basis according that they appreciate the time services of our LRC and from Assistant from Assistant to budget given College. BS 3.5 3.82 3.84 Dean's Office Dean's Office computer lab. but some LPN 3.5 Student Exit surveys used to judge adequacy. stated that we need more RN-BS 3.5 2.80 3.74 information concerning 3.5 3.43 3.78 College as a whole has the services of one full the resources during time Technology Coordinator, one full time orientation. Action Media Coordinator, and one full time Director LRC and technology of Learning Resources Center (LRC). coordinator do information session during orientation. Continue to Monitor Computer LRC Exit survey Director of December Acquisitions made according to University Student comments Program Benchmark Mean Trended Resources data from LRC and plan and available special technology funds. indicate that they would Results over Assistant Technology Student Exit surveys and LRC evaluation like the lab to be open time Dean's Office survevs used to judge adequacy. later in the evenings. coordinator 3.5 3.82 4.01 Exit survey LPN This suggestion has 3.5 data from College as a whole has the services of one full been passed to OIT, RN-BS 3.5 Assistant time Technology Coordinator, one full time though there is no plan to 3.57 3.96 MS 3.5 Media Coordinator. extend hours at this time. Dean's Office Continue to Monitor

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Criterion 18:

Physical facilities are appropriate to support the purposes of the nursing education unit.

Operational Definition: All office, classroom and other spaces available to the College of Nursing

Expected Level of Achievement/Decision Rule for Action: Graduating students will rate the physical facilities with a mean of 3.5 on 5 point scale. Item 9 on Program Satisfaction scale. This item has been modified to better evaluate the distance based programs. As such, campus programs rate the classroom facilities while DE students rate the blackboard course site, as it is the "virtual classroom" used by students.

Outcome: Expected level of achievement met for all programs.

	Р	rocess		Implementation				
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision		
Classroom and common space for campus students. Blackboard course site for distance based students.	Tour of classroom and common space and Exit Surveys	Dean, EOAC Exit survey data from Assistant Dean's Office	Annually in December and as needed	Review classroom and common space configuration for adequacy and need for repair	Largest lecture hall will seat 138 students. If enrollments increase beyond this number in any given class, we will have to divide into additional sections. Program Benchmark Mean Results over time BS 3.5 3.89 3.87 LPN 3.5 3.5 2.80 3.74 MS 3.5 3.71 4.23	This item has been modified to evaluate classrooms for campus students and the blackboard course site for distance students to better evaluate the distance programs. Continue to Monitor		
Learning resource space	Tour of LRC	Dean, LRC Director	Annually and as needed	Review space for adequacy and need for repair	Learning lab can accommodate 30 students at any one time. Currently there are adequate facilities for enrollment. With increasing enrollment will have to look at creative scheduling utilizing evenings and weekends.	Stagger start time of BS lab related courses to decrease pressure on LRC resources particularly for fundamentals and assessment labs. Continue to Monitor		
Office space	Tour of offices	Dean, LRC Director	Annually and as needed	Review office assignments and need for repair	All full-time faculty have individual offices, computers and printers. The University has begun an initiative to replace printers with networked copiers. This option leaks.			

Standard VII: INTEGRITY

The program demonstrates integrity in its practices and relationships.

<u>Criterion 19:</u> Information about the program, intended to inform the general public, prospective students, current students, employers and other interested parties, is current, accurate, clear, and consistent.			Operational Definition: Print and electronic media information concerning the College of Nursing Programs is current, accurate and consistent. Expected Level of Achievement/Decision Rule for Action: There is consensus among committee chairpersons, department chairpersons, Director of Student Affairs, webmaster and executive committee that information regarding the nursing programs is current accurate and consistent. Outcome: Expected level of achievement not met for all programs, see actions.					
		Process	Implementation					
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision		
Program Information	Catalogue, NHHS Web page, Recruitment Brochures, Syllabi, Student Handbook and Nursing Handbook	Department Chairs, Committee Chairs, Direc of Student Affairs, Webmaster	Annually in Review of all September published materials for		Spring 2007. Handbook is currently under review and is expected to be completed during the early part of Summer 2007. The self-study evaluation has brought attention to the need for revisions of many of our existing policies. Changes are currently in the working stage, going through the approval process, or are completed.	Review and revisions to Nursing Handbook is in process and should be completed during early Summer 2008.		

Criterion 20: Complaints about the program are
addressed and records are maintained and available for
review.

Operational Definition: A complaint is defined as a communication that expresses a concern, problem, or injustice as perceived by a person or persons involved with the College of Nursing. Complaints issued through either the informal procedures or through the formal grievance procedures as published are documented and monitored for program improvement.

Expected Level of Achievement/Decision Rule for Action: 100% of complaints will be documented and addressed according to established methods and policies.

Outcome: Expected level of achievement met for all programs.

		Process	Implementation			
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision
Complaints	Office of Dean, Office of Assistant Dean, Office of Student Affairs, Departmental Offices, Student Liaison, Office of Technology Coordinator, SAC, Exec and EOAC Minutes	Dean, Assistant Dean, Director of Student Affairs, Departmental Chairs, Student Liaison, Technology Coordinator, Committee Chairs and Grievance Committee.	Data reported annually from responsible parties to EOAC in November.	EOAC analyze complaints by type (formal or informal and by NLNAC standard) for any organizational action needed	Liaison log and webpage log reviewed. 100% compliance. No formal complaints or grievances were documented. Informal concerns have been documented through a variety of mechanisms (surveys, webpage).	Informal concerns were referred to the responsible person or persons. To improve the informal documentation process the "Opportunity for Improvement" website was started as a creative method of information gathering (March 2003). Located under "contact us" on College of Nursing Homepage.

<u>Criterion 21:</u> Compliance with the Higher Education Reauthorization Act Title IV eligibility and certification requirements is maintained.			Operational Definition: University compliance with Title IV regulations Expected Level of Achievement/Decision Rule for Action: 100% of nursing faculty will comply with university policies and practices regarding attendance reporting to maintain compliance with Title IV requirements.								
			Outc	Outcome: Expected level of achievement not met for all programs.							
		Process	1			Impleme	entation				
Component/ Element Title IV Compliance	Documentation Located Office of Student	Who Has Responsibility Individual fac	,	Time/ Frequency of Assessment Ongoing each	Assessment Method Department	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision Problems previously reported with				
Title IV Compliance	Financial Services and Catalogue	members Department Chairs Director of Student Financial Services VP for Enrollment Management		semester at midtermand end of the semester. Department chair report to EOAC on Faculty Compliance in May Ongoing by OFA. Any issues are to be reported to EOAC on an as needed basis.	Chair Analysis of faculty compliance with attendance reporting as required by ISU Course cancellation records Audit of Financial Aid records for compliance	65.3% for the fall and 81.3% for the spring had met attendance reporting guidelines for 2007.	the online reporting mechanism have been improved. As such, it does not appear that there are faculty access problems any longer. Communication between the department chair and faculty concerning the completion of attendance reporting in a timely manner has been problematic in the past, but has vastly improved over time, as is shown by the increase in percentage of those reporting in the Spring from Fall. As most of those who are not reporting are adjuncts teaching distance based classes, communication between the department chair and distance based faculty still requires some improvement.				
							Continue to monitor.				

Standard VI: EDUCATIONAL EFFECTIVENESS

There is an identified plan for systematic evaluation including assessment of student academic achievement.

Criterion 22: There is a written plan for systematic
program evaluation that is used for continuous program
improvement.

Operational Definition: Written plan which directs program evaluation process.

Expected Level of Achievement/Decision Rule for Action: Plan is reviewed in its entirety by nursing council every year at the annual spring meeting and as needed. Each criterion and its benchmark are reviewed by EOAC when the data for that criterion are reviewed. Plan is updated by EOAC at the time of each criterion review if needed. Updated version of Master Plan is kept posted on Evaluation website for faculty access. Data are collected, analyzed and reviewed as directed by plan. Recommendations for changes are made based on evaluation data.

Outcome: Expected level of achievement met for all programs.

		Process		Implementation				
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision		
Comprehensive Evaluation Plan	EOAC, EXEC, Nursing Council Minutes, Office of Assistant Dean	EOAC, Exec, Office of Assistant Dean, Nursing Council	Plan incrementally critiqued and updated as needed during benchmark review by EOAC. Overall Plan reviewed every year by Nursing Council at annual Spring meeting.	Check to see if data are collected, analyzed, reported and acted upon as directed by plan. Evaluate if plan needs to be modified in order to be congruent with national accreditation and University requirements	Plan and program data reviewed as required. Individual Criteria in Master plan reviewed and updated by EOAC on a rotating schedule. Master plan as a whole reviewed and approved by entire nursing council each year in April.	According to ISBN Regulations: There shall be a systematic written plan for program evaluation that is ongoing according to the timeframe specified by the faculty. The findings from the systematic evaluation shall be used for development, maintenance, and revision of the program components. The written plan shall include, but is not limited to, the following: (1) Philosophy, purpose, and objective of the nursing education program. (2) Expected knowledge, skills, and abilities of the graduates. (3) Teaching and learning experiences. (4) Student evaluation of courses. (5) Instructor evaluation of students. (6) Pass rates on licensure examination. (7) Follow-up studies of graduates' evaluat ion of the program of learning. (8) Employment performance of graduates. (Indiana State Board of Nursing; 848 IAC 1-2-16; filed Jul 30, 1998, 4:59 p.m.: 21 IR 4531) Schedule of criterion review reordered to more equitably distribute workload over the academic year 2007. LPN Benchmark added as appropriate in Spring 2007. Data and benchmarks for individual criterion reviewed and revised by EOAC on monthly schedule. Plan last reviewed and updated April 2007. Continue to Monitor.		

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Criterion 23: Student academic achievement by program type is evaluated by: graduation rate, licensure/certification pass rates, job placement rates and program satisfaction.

Graduation Rates

Expected Level of Achievement/Decision Rule for Action for Graduation Rate

New RN-BS Completion track: 63% of students who enroll in the first clinical course (N304) will complete the track within 6 Years.

Modified BS Program (Generic): 56% of students admitted to the first clinical nursing course (N204) will complete the generic BS program within 6 years.

Masters Program: 64% of students who enroll in the Master's of Science program (N601) will graduate in 5 years.

		Implementation							
Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement (Data as of Summer 2007)				Actions For program Development, Maintenance, or Revision	
EOAC, EXEC, Nursing Council Minutes, Office of Assistant Dean	Director of Student Affairs, EOAC, Departments	Plan reviewed every year and aggregate data reviewed Annually in February	Office of Student Affairs reviews student records to determine percentage of students who graduate from each program within the targeted time frame. Report to EOAC on an annual basis. Review of Course Non-Progression data to determine why students are not successful.	reviewed at:	SU graduation	rates with 15	Mean Performance over time. 63.51 35.07 83.55 S years 38.8% S peer institutions of titutionID=151324	can be	EOAC action forwarded to Administration. Retention plan needs reviewed and updated in light of national data for BS graduation rates. See Enrollment Management Plan Also http://web.indstate.edu/nurs/mary/NLN/enrollman.doc Graduation rates are currently above the benchmark. Trend data also shows data above the benchmark except for the RN-BSN, which is of a relatively small sample size. EOAC will continue to monitor and look for improvement with the RN-BSN program gaining in popularity and numbers.

Criterion 23: Studen		Operational Def	inition: Percenta	age of gra				and other Certifica	tion Exams ification exam upon first time taking the examination.		
evaluated by: graduation rate, licensure/certification pass rates, job placement rates and program satisfaction.					Standardized Exam		Benchmark Scores				
		Master's Degree FN		NCLEX-RN		Pass rate will be at or above the national total percentage passing (for all first time takers), and not less than 85%					
				FNP Nat Exams	FNP National Certification Exams		Reported pass rates on the FNP and other certification exams (if any) will be at above				
		Outcome: Expe	cted level of ach	hievemen	t met for	all programs.			and an antalian		
		Process						ļ	mplementation		
Documentation								Actions			
Located	Responsibility	Frequency of Assessment	Method	level(s) of achievement For program Development, Mair					For program Development, Maintenance, or Revision		
Minutes, Office of Office of	Departments, Office of Assistant Dean	epartments, every year and aggregate ssistant Dean irector FNP every year and aggregate data reviewed annually in	Analysis of da for graduating classes and comparison w	vith	rogram	Benchmark	Mean Data	Mean Performance over time.	Incentives developed to assist in pass rates appear to have had an overall positive affect on NCLEX pass rates. The introduction of required achievement levels on end of program testing (ATI) and the introduction of		
			national level pass rate.	B	S	85% and National Average	95.83	88.04	the ATI package seem to have positively affected pass rates.		
				М	S	85% or above	100	84.75	Data reported by ANCC indicates that all FNP students taking the exam during 2006 have passed. Trended		
				Sta http Not	National NCLEX pass rate data available at http://www.ncsbn.org/testing/psychometrics-nclexpassrates.asp State NLCEX Pass rate data at http://www.state.in.us/hpb/boards/isbn/bsn-pass.html Note, site is maintained by ISBN and is not current at present.			s nclexpassrates.	pass rates have also increase. However, ANCC only reports for periods in which 5 or more of our students have taken the exam at one time. We have had many more graduate and pass the exam, but not in large enough groups to receive reporting data from the ANCC. This is likely to change with the significantly increased number of students within the masters program. Continue to Monitor		
					AACN National FNP certification data at: http://www.nursingworld.org/ancc/certification/cert/exam-s/results/np.html						

<u>Criterion 23:</u> Student academic achievement by program type is evaluated by: graduation rate, licensure/certification pass rates, job placement rates and program satisfaction.

Job Placement Rates

Operational Definition: Percentage of students who report that they are either currently employed or who will be employed at graduation, or report planning to continue as a full-time student.

Expected Levels of Achievement/Decision Rule for Action: Job Placement Rates

BS- 90% of graduates who respond to the alumni survey or other follow up surveys will report being employed in nursing, or planning to continue as a full time student.

LPN - 90% of graduates who respond to the alumni survey or other follow up surveys will report being employed in nursing, or planning to continue as a full time student.

RN- BS 75% of graduates will report being employed, having accepted employment following graduation, or planning to continue as a full time student. MS 80% of graduates will report being employed, having accepted employment following graduation, or planning to continue as a full time student.

Outcome: Expected level of achievement met for all programs.

			Implementation						
Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of achieveme	Data Collection ent	Actions For program Development, Maintenance, or Revision			
EOAC, EXEC, Nursing Council Minutes, Office of Assistant Dean	EOAC, Departments, Office of Assistant Dean	Plan reviewed every year and aggregate data reviewed Annually in October	Surveys are administered through the Assistant Dean's Office in Coordination with the Department Chair and the Exit Course Faculty. Data is collected at graduation and within one year of graduation. Surveys are scored and initial data analysis and reporting are conducted by the Assistant Dean's Office. Evaluation of reports and recommendations concerning data are the responsibility of the EOAC	BS LPN RN-BS MS	ected within one	92.59 60.00 66.00 57.14	Continuing Student 0.00 0.00 0.00 0.00 0.00 duation Continuing Student 0.00	Total 92.59 60.00 66.00 57.14 Total 100.00	Modifications in the collection method has occurred. Students are asked at graduation as to whether they already have a job in place. Students are then polled through an online survey within one year of graduation to see if they had jobs in nursing. There is limited data for the LPN program as the first official graduating class occurred only a few months before the survey was sent. They will be polled with the next employment survey. There were no responses returned from the MS students. The responses for the BS and RN programs met the benchmark. It is recommended that all programs continue to be monitored.

Expected Levels of Achievement/Decision Rule for Action: Program Satisfaction placement rates and program satisfaction Program Mean Scores on the Mean Scores on the Mean Scores on the Mean Scores on the SIR II Program Satisfaction Program Satisfaction Program Satisfaction (Items 1-28) Subscale of the Program Subscale of the Alumni Subscale of the Employer Exit Survevs Follow-up Surveys Survevs 3.5 on 5.0 Scale 3.5 on 5.0 Scale 3.5 on 5.0 Scale 3.5 on 5.0 Scale Baccalaureate Degree LPN-BSN Degree 3.5 on 5.0 Scale 3.5 on 5.0 Scale 3.5 on 5.0 Scale 3.5 on 5.0 Scale RN-BSN Degree 3.5 on 5.0 Scale Master's Degree 3.5 on 5.0 Scale 3.5 on 5.0 Scale 3.5 on 5.0 Scale Outcome: Expected level of achievement met for all programs. Process Implementation Who Has Documentation Time/ Assessment Method Results of Data Collection and Analysis Including actual Actions Located Responsibility Frequency level(s) of achievement For program Development, of Maintenance, or Revision Assessment EOAC. EXEC. EOAC. Exit Surveys are administered through the Program Satisfaction results Plan Nursina Departments. reviewed Assistant Dean's Office in Coordination with the were analyzed to determine Program benchmark Student Alumni Employer Council Office of every year Department Chair and the Exit Course Faculty. trends and themes. Recurrent Means Means Means Minutes. Office Assistant and Exit Surveys are scored and initial data analysis 3.71 themes were addressed during BS 3.5 and reporting are conducted by the Assistant of Assistant Dean aggregate the curriculum revision of both LPN 3.5 Dean Dean's Office. the BS and the MS programs. data RN-BS 3.5 3.46 3.77 3.77 reviewed MS 3.5 3.91 3.86 3.77 Annually in Exit Survey Cronbach alpha .88 (Mean 2001-2003 Continue to Monitor as students December data). graduate from new curriculums. Alumni response rate 17.27% (Spring 2003) Employer response rate 35% (Spring 2002) Alumni survevs SIR II reports are administered by student There is no new information conducted volunteers at the end of each course. SIR II data concerning this item. Access to Department Benchmark Result Trended during Odd is scored and initial data analysis is conducted by over time SIR data is limited to when years, Institutional Research and Testing Office. Faculty faculty are willing to provide the College of 3.5 4.21 Employer receive individual reports and department chairs data to EOAC. As such a more Nursing Total receive combined departmental level data. Surveys appropriate way of collecting University N/A 4.16 Reports from the combined departmental data are during even and reporting this data is being Means generated by the Assistant Dean's Office. vears. looked at. Evaluation of reports and recommendations

Program Satisfaction

Operational Definition: Degree to which student is satisfied with curriculum, learning resources, student-student and student-faculty interactions, and College of

Criterion 23: Student academic

evaluated by: graduation rate.

achievement by program type is

licensure/certification pass rates, job

Nursing policies..

Approved as Work in Progress by Nursing Council December 2001; Updated to new 2002 Standards and Criteria 1/28/03; Last reviewed and re-approved by Nursing Council April 2005; Maintained by M. Miller. Interim Assistant Dean - 31 -

concerning data are the responsibility of the

EOAC

Additional Criteria I:	Safety and Risk Manage	with	Operational Definition: Policies, Procedures and Actions taken to increase faculty, staff and student safety and decrease risk associated with SON learning activities. Expected Level of Achievement/Decision Rule for Action: 1. College of Nursing will maintain liability insurance to cover faculty and students while in practice settings. 2. College of Nursing will maintain records of any incidents which document lapses in safety or safety concerns						
				on committee wi		a one year period and make recommendations for any			
		Process				Implementation			
Component/ Element	Documentation Located	Who Has Responsibility	Time/ Frequency of Assessment	Assessment Method	Results of Data Collection and Analysis Including actual level(s) of achievement	Actions For program Development, Maintenance, or Revision			
Safety and Risk Management	LRC office – (Sharps Log) Risk Management Log – Student	Individual faculty members, department chairs, Student Affairs Office	Ongoing by Department Chairs. Incidents are to be reported to	Log review for trend analysis.	University maintains liability insurance. Logbook of sharps related incidents maintained by LRC staff.	Continue to Monitor.			

Risk Management log database created by Assistant Dean and

this time.

maintained by Student Affairs Office.

Four risk management related incidents thus far. No trends noted at

Administration

on an as needed

basis. EOAC to

review records

in January.

Administration.

conduct yearly

review of logs.

EOAC to

and

Affairs Office with

Assistant Dean's

backup in

Office.